Resident Information Handbook

Trust. Independence. Comfort. Aging in place. Growth. Joy of life. Wholeness. Healing. Friendship. Fun. Empathy. Harmonious. Compassionate. Spiritual Resident-directed. Caring. Holistic. Collaborative. Innovative. Laughter. Community. Home. Love. Safe. Family. Respectful. Your space. Your place.

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Our Mission, Vision and Values

MISSION

We are a Catholic health care facility where care is compassionate, resident directed, safe and respectful. We advance the healing and caring ministry of Jesus Christ by responding to needs of the spirit, mind, body and culture of those who enter our home.

VISION

A home where everyone who enters can experience harmony in relationships and joys in everyday life.

VALUES

Our actions are guided by our belief in:

- **† Human Dignity**: Focusing on each person as a unique individual to be respected and cherished.
- [†] **Compassion**: A quality of presence and caring that accepts each person as they are, to foster healing and wholeness.
- **† Holistic Care**: Focus on healing the whole person through the unity of body, mind, spirit and culture that is sensitive, open, and respectful to each person.
- **† Spirituality**: A living spirituality is grounded in the experience that God dwells among and with us, and through our interactions with one another we reveal God's presence.
- [†] Collaboration: Residents, families and staff work together to create a fulfilling and meaningful life for all.
- [†] **Integrity**: Trust and mutual accountability are rooted in dialogue among all who live and work in this home.

Philosophy of Care

INTRODUCTION TO THE SAMARITAN WAY



The Samaritan Way is a Values-based model of care, in harmony with the Mission, Vision and Values of Samaritan Place and inspired by the Parable of the Good Samaritan. The Samaritan Way provides a tangible model for us to live out our mission in everything that we do together and more importantly, how we do it together. The parable poses the ever relevant question: 'Who is my neighbour?' The question is accompanied by the encouragement to "go and do likewise,"—to show compassion and be a neighbour to all those who cross our path. All residents, staff, leadership, volunteers and family members play a role in making the Samaritan Way a chosen pathway for our life and work.

It can be summed up in 4 simple stepping stones that relate to our everyday actions and interactions:



The following Framework further explains the philosophy that forms the foundation for the Samaritan Way, and how our Values intersect with our model of care:

1. Like the Inn in the parable of the Good Samaritan, Samaritan Place provides compassionate and quality care for travelers on life's journey.

We Value Integrity

2. We welcome and accept residents as they are today. We also honour the personal journey that has brought residents to Samaritan Place.

We Value Human Dignity

3. We are all responsible to continue the compassionate care of the Good Samaritan. Staff (and others) are like the innkeepers in the parable—each holding the key to quality care. Everybody at Samaritan Place is valued as a child of God.

We Value Compassion and Spirituality

 Samaritan Place is committed to a culture of holistic, person-centred care where relationships are valued. Relationships form the context for daily tasks and activities. Service teams collaborate, using their gifts and skills to care for residents.

We Value Holistic Care and Collaboration

- 5. When decisions are made, all people have a voice. Decisions take both individuals and the common good into account and are made in light of our **Mission**, **Vision and Values**.
- 6. All organizational systems, policies, treatments, meetings and practices will be in alignment with the Samaritan Way in serving the needs of residents.
- 7. Institutional culture and design is resisted. Residents are invited to find a sense of home and belonging at Samaritan Place.

Services Provided

SERVICES

Samaritan Place provides the following services for our residents:

- † Spiritual Care Services
- † 24/7 Nursing Services
- † Nurse Services (Care Partners, Licensed Practical Nurses, Registered Nurses)
- † Dental Services
- † Pharmacy Services
- † Hospitality Services
- † Volunteer Services and CBI Foot Care

The Community

OUR NEIGHBOURHOODS

The neighborhoods each have distinctive characteristics which revolve around individual choice, flare and identity. There are three neighborhoods at Samaritan Place: The Park, The Prairie and the Cottage Trails. As residents of Saskatchewan, our culture is rooted in our home. Our vision is to connect relationships, experiences and cultures that will come together in this unique and spirited community. Samaritan Place residents' are its heart and soul-warm, friendly and deeply connected to the community.

| Location | Name |
|------------------------------------|----------------------|
| Front Entrance | Lobby |
| In front lobby | Volunteer lounge |
| In front lobby | Tiger Lily Café |
| Second floor, across from elevator | Red Coat Trail Pub |
| Dining Room | Dining Room |
| | |
| | Neighborhoods: |
| Lower South | Cottages |
| | Trails: |
| East Cottage | Candle Trail |
| West Cottage | Emma Trail |
| | |
| Lower North | Prairie Neighborhood |
| | Streets: |
| By the Elevator | Wheatland Street |
| On the North Side | Harvest Street |
| On the West Side | Sunset Street |
| Unner | Dayly Moighbouhood |
| Upper | Park Neighborhood |
| | Streets: |
| Elevator/2nd Floor | Blackstrap Street |
| West Side | Meewasin Street |
| North Side | Waskesiu Street |
| | |

Samaritan Place

FEATURES

Samaritan Place features the following suites:

† 20 Companion Suites throughout the community

Designed for couples or pairs who want to remain together when only one individual is assessed by CPAS as needing Level 3 long-term care. They choose to live at Samaritan Place because they can remain together in the privacy of their own suite, while being assured that the care needs of their loved one are being met.

† 56 Individual Living Suites within the Park and Prairie Neighborhoods

Designed for individuals who need Special Care Home Services and want to remain as independent as possible. All suites have refrigerators, microwave, and individual shower.

† 24 Secure Suites in the Cottage at the Lake Neighborhood

Designed for individuals, who have cognitive impairment, to enjoy a kitchen, dining room, living room and individual suites all in one secured area.

Care Services

Provided by Samaritan Place

INTRODUCTION TO THE CARE SERVICES TEAM:

Care Partners

The Care Partner provides each resident with daily nursing care in accordance with the residents' assessment, choices and care plan. Each Care Partner is assigned to a primary residence of 12-14 residents, working within a multidisciplinary team where the resident directs the daily schedule. While this care is provided under the leadership of a professional nurse, the Care Partner is the residents' closest advocate in the household. The Care Partner promotes the residents' psychosocial well-being through meaningful relationship building, and works with the household team to meet other social service needs of the resident and of the household, always providing support, friendship and kindness for each of the household members.

Licensed Practical Nurses

The LPN provides clinical leadership to the household and provides each resident with routine daily nursing care and other desired services in accordance with the resident's assessment, choices and care plan.

Assistant Directors of Care

The Assistant Directors of Care (ADOC) are experienced Registered Nurses who oversee the quality of care provided within Samaritan Place. The ADOC serves the community of Samaritan Place by integrating experience, skills and knowledge from nursing theory in the provision of resident directed care, assessment of needs, clinical problem solving and resident, family and staff mentoring and education..

Site Lead

The Site Lead is responsible to lead the integration, coordination and development of all services and resources within Samaritan Place. The Site Lead works with members of the medical and health professions, and all others concerned with the objective of enabling Samaritan Place Corp. to provide the best possible care and services.

Each of these team members provides care and services to residents according to The Samaritan Way model of care. Residents are in charge of how each day unfolds and staff will take every opportunity to ask residents what they want. Care is provided in partnership with each resident and their families.

The Samaritan Way model of care is strengthened by a team of residents, families, care partners and LPNs who make day-to-day decisions together. All decisions about care and services are to be made with the resident's voice included.

All staff members have received training in The Samaritan Way model of care to help build a home with residents, solve day-to-day problems, and advocate for the residents' rights and choices. Residents and their families are encouraged to approach any Care Service staff if they have a concern or question.

Life Enhancement

Life Enhancement includes all aspects of recreation services which enhance resident quality of life. The Life Enhancement Director is responsible for planning, organizing, implementing, assessing, and evaluation of the physical, social, and emotional program needs of residents. S/he is also responsible for the management and coordination of volunteer services to enhance quality of programming at Samaritan Place while providing a valuable link to the community.

Benefits of the Life Enhancement Program

1. Physical Health and Health Maintenance

Involvement in the Life Enhancement Program can assist to:

- Reduce cardiovascular and respiratory risk
- Reduce the risk of physical complications
- Improve the general physical and perceptual motor functioning of the residents

2. Psychosocial Health

Involvement in Life Enhancement program can assist to:

- Reduce depression and anxiety
- Improve coping behaviour
- Reduce stress level
- Improve self-control
- Increase self-concept, self-esteem, and adjustment to disability
- Improve general psychosocial health
- Improve social skills, socialization, cooperation, and interpersonal interactions

3. Cognitive Functioning

Involvement in Life Enhancement Program can assist to:

- Increase or maintain general cognitive functioning
- Increase or maintain short and long term memory
- Decrease confusion and disorientation
- Increase or maintain communication and language skills

4. Personal and Life Satisfaction

Involvement in the Life Enhancement Program can assist to:

- Increase life and leisure satisfaction and perceived quality of life
- Increase social support
- Increase community integration, community satisfactions and community self-efficacy

The Life Enhancement Program offers therapeutic programs designed to meet the primary needs/choice of the Samaritan Place residents. Life Enhancement is grouped into five primary categories:

- Wellness
- Social Programs
- Life Long Learning Programs
- Emotional Programs
- Spiritual Programs

1. Wellness Programs

Programs that use movement, coordination, strength, balance and endurance

- Fitness
- Bowling, Bocce and other Physical Games

2. Social Programs:

Programs that promote interaction, conversations, verbal exchanges and a sense of belonging: A Connection!

- Excursions
- Games
- Celebrations
- Community Conversation
- Dining Experience

3. Life Long Learning Programs

Programs that encourage abstract thinking, problem solving, strategy, sequencing and organization

- Trivia
- Word games
- Board games
- Dice games
- Puzzles
- Special interest presentation
- Health promotion Education
- Travel Cinema and Storytelling

4. Emotional Programs

Programs that evoke feeling, promote a sense of well-being and meaning.

- Art and crafts
- Horticulture
- Helping hands
- Beauty clubs
- Music programs
- One to one programs
- Reminiscing
- Pet Visits
- Sensory programs

5. Spiritual Programs

Programs that evoke feelings and meaning that are religious or spiritual in nature

- Musical programs
- Chapel Service

MOVING IN GUIDE

We have detailed below information to help make the moving in day go smoothly. Samaritan Place will be your home and we encourage you to furnish the suite the way you want. The suite is designed for you to maintain your independence as long as possible. Most of the suites will contain a small fridge, microwave and a sink for snacks and light meals that you or a family or friend can prepare. Each suite has a large bathroom equipped with an individual shower.

Depending on the need for assistance, you may choose to bring furnishings to make the suite as comfortable as possible. It is important that you consider the safety of others when you determine what furnishings to move to Samaritan Place.

- * Authorization for personal electrical appliances and cords must be obtained before use. Electrical checks will be performed by the Maintenance department upon move in, with semi-annual audits thereafter.
- * Approval of quantity and type of furniture to be provided by TLR (transfer, lift reposition) staff, together with Care Partners upon move in, and as needed when additional items are added to the suite.

Keeping everyone safe is a priority at Samaritan Place. The care and service teams will work to ensure each suite meets the individual needs of the resident and is safe for you and the staff.

Below is a list designed to help you consider some items you will need or may like for the suite.

| Things You Will Need | Things You May Like |
|------------------------------------------------------------------------------------|-----------------------------------------------------------|
| Bed (will be provided) | Small dining table and chairs |
| Bed Side Table | Clock |
| Bed Side Lamp (no halogen bulbs) | Book Shelf |
| Easy Chair(s) | TV Stand (Wall mounting to be done by staff, \$50 charge) |
| Bed Linen (minimum 2 sets) | TV/DVD player |
| Pillow | Toaster/Coffee Pot with auto shut off |
| Towels | Set of Dishes |
| Wash Cloths | Kitchen Utensils |
| Tissues | Computer |
| Clothes Hangers | Pictures/Plants/Ornaments |
| Laundry Basket | Paper |
| Non-skid footwear | |
| Toiletries, (Low Fragrance and bar soaps must have soap dish with drainage holes). | |

All suites have locks, and one drawer within each suite may also be kept locked. Please note that Care Staff will have a key to the suite to be used in an emergency.

Upon move in, the resident or responsible person shall complete and return the **Personal Belongings** / **Valuables form** provided in the move in package. If additional items are brought in or removed by the family from the resident's room during their stay at Samaritan Place, it is the resident or responsible person's responsibility to update this list.

Samaritan Place is not responsible for lost or stolen items. The resident is encouraged to obtain personal contents insurance for their belongings. Reasonable effort is made to protect the possessions of each resident, but Samaritan Place does not accept responsibility for damage or loss.

CLOTHING

Residents are encouraged to be up and dressed daily. Each person is requested to bring and maintain an adequate supply of suitable clothing and personal items. Purchase of clothing is a resident and/or family responsibility. **Clothing should be washable** and be of a no-iron fabric. Dry-cleaning costs are the responsibility of the resident.

Special consideration should be given when purchasing clothing for persons with physical disabilities. It should be a size larger for ease when dressing. For reasons of safety for the resident and staff, the resident and/or family may need to consider purchasing specially designed clothing.

We suggest that there is a supply of comfortable, loose-fitting outfits. Many community members enjoy "jogging outfits". To assist with ease of dressing, it may be helpful to "adapt" some of the clothing. Please ask the staff for more information about clothing adaptation.

Good supportive footwear, such as running shoes, is required. Bedroom slippers are an individual choice.

Reasonable precautions will be taken with all clothing, however within the community, the risk of loss or damage does exist. While not a requirement, marking the clothing reduces the risk considerably and is suggested. The care team may be consulted and will suggest appropriate footwear.

The following is a list of personal items and clothing which should be considered.

| Ladies | Men |
|---------------------------------------------------------------------------------------|------------------------------------------------------------------|
| Brush, comb | Brush, comb |
| Hairpins, rollers, ribbons (if used) | Electric Razor |
| Make up (if used) | Fragrance free after shave |
| Underwear and undergarments (x 7) | Undershirts/Underwear(x 7) |
| Socks and/or stockings (x7) | Socks (x 7) |
| Compression stocking (if used) (x 2) | Compression stocking (if used) (x 2) |
| Blouses, sweaters (x 7) | Shirts, sweaters (x7) |
| Slacks and/or Skirts (x 7) | Pants (x7) |
| Nightgowns/Pajamas (x 4) | Pajamas (x4) |
| Housecoat, dusters | Housecoat |
| Shoes, slippers | Shoes, slippers |
| Small first aid kit | Small first aid kit |
| Manicure kit (One small and One Large Clipper, Clipper, Nail file, Cuticle Sticks) | Manicure kit (One small and One Large Nail file, Cuticle Sticks) |
| Outer garments suitable to the season | Outer garments suitable to the season |

Toiletries that are provided and included in the \$22 personal care charge:

- † Bathing supplies (shampoo and conditioner, body wash, bath conditioner)
- † Soap
- † Skin creams/lotions (non-prescription)
- † Toothbrushes and toothpaste
- † Denture cup and tablets
- † Mouthwash
- † Shavers
- † Deodorant
- † Combs

SCENTS/FRAGRANCES

An increasing number of individuals are reporting sensitivities to various scented products (perfumes/colognes, hairspray, deodorants, etc.). These scented products may trigger a number of reactions including respiratory distress, headaches, nausea and dizziness. In some individuals, even the smallest amount or the mildest of scents will trigger a reaction.

In response, Samaritan Place asks that when individual shopping occurs, please look for products that state "fragrance-free" or "scent-free" on the label. "A product that is "fragrance-free" is likely to be totally odorless. A product labeled "scent-free" could mean that a scent has been added to the chemicals already used to make it. Presently, the cosmetic industry uses the terms "fragrance-free" and "unscented" virtually without restriction. Please reference the label; if the word "fragrance" or "flavour" is in the list of ingredients, it is NOT "fragrance-free".

Please ask visitors to be aware of the use of scented products at Samaritan Place as well.

Scents/fragrances are not limited to products; flowers can trigger the same type of reactions. Please consider refraining from using highly scented flowers, particularly lilies, in arrangements being delivered to Samaritan Place.

We ask for everyone's cooperation in the efforts to accommodate these sensitivities.

Administrative Services

MAIL

Mail is received at the Front Desk for the residents and delivered daily by the Samaritan Place staff or volunteers. Outgoing items may be brought to the Front Desk to be mailed. Postage for mail may also be purchased at the Front Desk.

Care Services

Provided by Others

MEDICAL SERVICES

Community family physicians are expected to continue to provide care when and wherever their patients are transferred into long term care. Samaritan Place does not presently have physicians willing to accept new patients,

Prior to moving in, the resident and his/her family doctor should discuss the kinds of medical care that the resident desires. Residents' wishes will be noted on their health records. When residents first arrive, we request that they designate/appoint someone to be their health advocate who will discuss care and treatment decisions with their physician, if they are unable to do so independently.

PHARMACY SERVICES

Introduction to Pharmacy Services

Earl's Pharmacy #20-1215 Central Avenue Saskatoon, SK S7N 2K8 (306) 244-1531

Welcome to Earl's Pharmacy

Our mission is to provide you with leading pharmacy care and services. Our pharmacy team is made up of experts in long term care home pharmacy, geriatric and palliative medicine. We have over 100 years of combined pharmacist care home experience, and it is the sole focus of our pharmacy.

What can you expect from Earl's?

- We are here to support you and your family by working closely with your whole healthcare team to ensure your care needs are met.
- Our pharmacists will work directly with your physician, nurses and the rest of your team to monitor and adjust treatments for your best care.
- Earl's is the exclusive provider of DailyMed, a complete one-day-at-a-time medication delivery system. It is the safest, most accurate and up-to-date med system which means you receive the medications you need, when you need them.
- DailyMed means we will react quickly to all medication changes and nurses will always have what they need close at hand.

- Earl's delivers medications to Samaritan Place every day of the year. We also supply your home with stock medications so nursing staff will have access to important medicines if you require them urgently, and we provide 24 hour, round the clock on-call pharmacy service for emergency situations
- Earl's offers state-of-the-art packaging using the latest in automated technology and verification, along with comprehensive staff training and procedures, to ensure your medications are always safe and accurate.
- We will closely monitor your medications for items that are not covered or overly expensive, and work with your physician and special coverage options to keep your costs as low as possible. We also use a 34 day billing cycle instead of the usual 28, thereby saving you additional dispensing fees per year.
- You can also order sundry items through us, such as lotions, shampoos, lozenges, etc. Let us save you and your family the time in acquiring these items, for more important things.
- Earl's offers flexible payment options, and we will include any sundry charges as well, making only one payment necessary.

We are honoured to be a part of your healthcare team. Please feel free to contact us with any questions or concerns at any time. Thank you.

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Spiritual Care Services

Spiritual Care tends to those aspects of our being which are often seen as intangible, invisible and below the surface – and yet make us who we are. Life stories, faith commitment, values, traditions, inner resources and experiences – this is the landscape of Spiritual Care. Spiritual Care includes, but is by no means confined to religious expression. We support and care for all people.

At Samaritan Place, we believe in the value of holistic care. As we care for residents and one another, we pay attention to the importance of feelings, fears, hopes and insights. We respond to the needs of the body, mind, spirit and culture.

As a Catholic health care facility, it is in our mission to "further the healing ministry of Jesus Christ." This healing ministry includes compassionate listening, gentle presence and walking together on life's journey. It includes Spiritual Care.

Spiritual care supports residents as they access resources that help them to live out their faith, whatever religious form that may take. Roman Catholic sacraments are available through regular weekly clergy presence, including Mass and the Sacrament of the Sick. Other forms of Christian worship are also celebrated regularly. Spiritual care reflects the needs of residents who call Samaritan Place home, and as such it is flexible and open to support residents of any faith tradition as needs arise.

As in all aspects of life at Samaritan Place, we follow the Samaritan Way in our practice of Spiritual Care:

- **STOP** take time to listen, pay attention to spirituality.
- SEE what is happening in the heart? What kind of feelings are being expressed? Who is the whole person, including past and present and future?
- **SHOW COMPASSION** for spiritual care, this often means active listening and empathetic presence, perhaps prayer.
- **CONTINUE TO CARE** what else might be left unsaid? Continue to see the whole person and to nourish the relationship that grows when we share on a spiritual level.

Spiritual Care & Mission

Other Services

SPA

The services of a hairdresser are available throughout the week for both men and women. If a resident wishes to make an appointment, please to one of the care partners, the LPNs, or sign up on the page provided by the Salon.

Residents/families may speak directly to the hairdresser to make arrangements for standing appointments or individual needs. The contact information is provided by the Salon.

THE PUB

The pub provides a setting where the resident, family members and friends may gather for socializing.

LIBRARY SERVICES

Residents are welcome to use the Resident Library located in resident hallways, or on the Public Library cart that circulates throughout our home. Large print book are available on this cart from the Public Library. Please contact the Life Enhancement Staff to arrange for this service or for special requests.

NEWSPAPER DELIVERY

A Star Phoenix subscription can be ordered and delivered to the Front Desk (resident/family responsibility) and will arrive sometime between 5-6 am. Residents and companions are welcome to pick up the paper at the front desk, or wait until Samaritan Place Staff or volunteers bring it to your room after 8 a.m.

Resident Support Groups

NEIGHBORHOOD & COTTAGE COUNCILS

Samaritan Place has created Neighborhood and Cottage Councils in which all residents and their family members are invited to attend. Council meetings are held on a monthly basis and serve as a communication link between the residents, family members, staff and administration of the home.

INTERDISCIPLINARY TEAM

An opportunity will exist to meet with the interdisciplinary team to discuss the resident care plan. The meeting may include several or all of the following professionals:

| Site Lead | Physician |
|----------------------------|-------------------------|
| Assistant Director of Care | Spiritual Care Director |
| Licensed Practical Nurse | Care Partner |

Life Enhancement Director

Quality of Life conferences for new residents are held within 3 months following move-in and annually thereafter for each resident. Additional conferences may be held at the request of the family or care team to discuss changes in care needs or any issues of concern to the specific resident/family or care team.

VOLUNTEERS

Samaritan Place is fortunate to have a committed core of volunteers who give many hours of their time assisting with our recreational activities. Volunteers also assist with 1:1 visits especially with those residents who have minimal or no contact with family and friends. The volunteers provide companionship, friendship and help reduce loneliness in our residents. We recognize volunteer contributions with sincere appreciation.

If you are interested in becoming a volunteer, please contact the Life Enhancement Director, Tammy Reihl, via email (treihl@samaritanplace.ca) or by calling (306) 986-1462.

CORPORATE, COMMUNITY AND INDIVIDUAL SUPPORT

With generous donations, Samaritan Place hopes to provide programs and specialized equipment not funded by the Ministry of Health. These improvements will enrich the quality of life for the residents. Samaritan Place is a not-for-profit organization. Donations are tax deductible and tax receipts are available upon request at the Front Desk.

Resident Rights & Responsibilities

Samaritan Place recognizes and respects that residents have rights as well as obligations to fellow residents and the employees of the facility. We will uphold the rights of the resident:

- [†] To be informed, in advance, of any changes to charges and terms of payment.
- [†] To participate actively in the assessment and care planning process; including participation in interdisciplinary team conferences, and to make personal choices within the parameters of the services available.
- [†] To safe, adequate and timely care from personnel that are qualified to render the services required to meet the resident's care needs at the time of admission and thereafter.
- [†] To give or refuse consent to the extent permitted by law and to be informed of the consequences of such action.
- [†] To be treated with consideration and respect with full recognition of dignity, individuality and privacy.
- [†] To be free from any form of abuse, neglect or exploitation while residing in a special-care home.
- [†] To be protected from injury or harm from any source to the extent that such injury or harm can be reasonably anticipated.
- [†] To have all personal information treated confidentially.

PRIVACY AND CONFIDENTIALITY

Samaritan Place values residents' privacy. Employees are not permitted to enter a resident's suite without knocking and being acknowledged. Entering a resident's suite, other than for care or cleaning of the suite, without the resident's consent or presence is not permitted.

To protect residents' privacy, information that is contained in the personal and financial records will remain confidential. However, residents have the right to access and review their files should the need arise.

CHOICES

To foster individuality and independence, residents have the opportunity to make decisions about their care and daily program choices. Residents shall be involved in their care conference in order to make informed choices based on their capacities, interests, and needs.

SMOKING

Samaritan Place will facilitate a resident's request to smoke utilizing the SHA Safe Smoking Assessment and Plan of Care process. Smoking is in one designated area only.

ALCOHOL

Alcoholic beverages are allowed. Alcohol is permitted in individual suites; however, it certain circumstances residents may be required to keep the alcohol at the Nursing Station and it will be obtained upon request.

VACATION AND SOCIAL OUTINGS

When a resident will be absent, the nursing staff must be notified in advance so that medications can be prepared. This notification is made by completing the Samaritan Place Resident/Companion Outings form which is available at the front desk or on our website.

Visiting Hours & Pet Visitations

Visiting is welcomed any time of the day or night at Samaritan Place. Family and friends are invited and encouraged to visit the residents and to participate in the Life Enhancement programs. Children who are accompanied by an adult are always welcome.

The building is locked in the evening. A security system is in place at the front door and all visitors must announce themselves by notifying the nursing staff.

Visitors are encouraged to bring their pets when dropping by. However, some rules apply when pets are visiting. These include:

- † The pet is well behaved and healthy
- † The pet has its own dish for water/food if needed
- † The pet has up-to-date vaccinations
- † The pet is on a leash
- [†] The pet is accompanied by an adult

Notes

CONTACT INFO:



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