

Resident Information Handbook

*Home. Love. Safe. Family. Respectful.
Harmonious. Compassionate. Spiritual.
Resident-directed. Caring. Holistic.
Collaborative. Innovative. Laughter.
Trust. Independence. Comfort. Aging
in place. Growth.
Joy of life. Wholeness. Healing.
Friendship. Fun. Empathy.
Community.
Your space. Your place.*

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Our Mission, Vision and Values

MISSION

We are a Catholic health care facility where care is compassionate, resident directed, safe and respectful. We advance the healing and caring ministry of Jesus Christ by responding to needs of the spirit, mind, body and culture of those who enter our home.

VISION

A home where everyone who enters can experience harmony in relationships and joys in everyday life.

VALUES

Our actions are guided by our belief in:

- † **Human Dignity:** Focusing on each person as a unique individual to be respected and cherished.
- † **Compassion:** A quality of presence and caring that accepts each person as they are, to foster healing and wholeness.
- † **Holistic Care:** Focus on healing the whole person through the unity of body, mind, spirit and culture that is sensitive, open, and respectful to each person.
- † **Spirituality:** A living spirituality is grounded in the experience that God dwells among and with us, and through our interactions with one another we reveal God's presence.
- † **Collaboration:** Residents, families and staff work together to create a fulfilling and meaningful life for all.
- † **Integrity:** Trust and mutual accountability are rooted in dialogue among all who live and work in this home.

Philosophy of Care

INTRODUCTION TO THE SAMARITAN WAY



The Samaritan Way is a Values-based model of care, in harmony with the Mission, Vision and Values of Samaritan Place and inspired by the Parable of the Good Samaritan. The Samaritan Way provides a tangible model for us to live out our mission in everything that we do together and more importantly, how we do it together. The parable poses the ever relevant question: ‘Who is my neighbour?’ The question is accompanied by the encouragement to “go and do likewise,”—to show compassion and be a neighbour to all those who cross our path. All residents, staff, leadership, volunteers and family members play a role in making the Samaritan Way a chosen pathway for our life and work.

It can be summed up in 4 simple stepping stones that relate to our everyday actions and interactions:



The following Framework further explains the philosophy that forms the foundation for the Samaritan Way, and how our Values intersect with our model of care:

1. Like the Inn in the parable of the Good Samaritan, Samaritan Place provides compassionate and quality care for travelers on life’s journey.

We Value Integrity

2. We welcome and accept residents as they are today. We also honour the personal journey that has brought residents to Samaritan Place.

We value Human Dignity

3. We are all responsible to continue the compassionate care of the Good Samaritan. Staff (and others) are like the innkeepers in the parable—each holding the key to quality care. Everybody at Samaritan Place is valued as a child of God.

We value Compassion and Spirituality

4. Samaritan Place is committed to a culture of holistic, person-centred care where relationships are valued. Relationships form the context for daily tasks and activities. Service teams collaborate, using their gifts and skills to care for residents.

We value Holistic Care and Collaboration

5. When decisions are made, all people have a voice. Decisions take both individuals and the common good into account and are made in light of our **Mission, Vision and Values**.
6. All organizational systems, policies, treatments, meetings and practices will be in alignment with the Samaritan Way in serving the needs of residents.
7. Institutional culture and design is resisted. Residents are invited to find a sense of home and belonging at Samaritan Place.

Services Provided

SERVICES

Samaritan Place provides the following services for our residents:

- † Spiritual Care Services
- † 24/7 Nursing Services
- † Nurse Services (Care Partners, Licensed Practical Nurses, Nurse Practitioner)
- † Dental Services
- † Pharmacy Services
- † Hospitality Services
- † Volunteer Services and We Care Foot Care

The Community

OUR NEIGHBOURHOODS

The neighborhoods each have distinctive characteristics which revolve around individual choice, flare and identity. There are three neighborhoods at Samaritan Place: The Park, The Prairie and the Cottage Trails. As residents of Saskatchewan, our culture is rooted in our home. Our vision is to connect relationships, experiences and cultures that will come together in this unique and spirited community. Samaritan Place residents' are its heart and soul-warm, friendly and deeply connected to the community.

Location	Name
Front Entrance	Lobby
In front lobby	Volunteer lounge
In front lobby	Tiger Lily Café
Second floor, across from elevator	Red Coat Trail Pub
Dining Room	Dining Room

Neighborhoods:

Lower South	Cottages
	Trails:
East Cottage	Candle Trail
West Cottage	Emma Trail

Lower North	Prairie Neighborhood
	Streets:
By the Elevator	Wheatland Street
On the North Side	Harvest Street
On the West Side	Sunset Street

Upper	Park Neighborhood
	Streets:
Elevator/2nd Floor	Blackstrap Street
West Side	Meewasin Street
North Side	Waskesiu Street

Samaritan Place

FEATURES

Samaritan Place features the following suites:

† **20 Companion Suites throughout the community**

Designed for couples or pairs who want to remain together when only one individual is assessed by CPAS as needing Level 3 long-term care. They choose to live at Samaritan Place because they can remain together in the privacy of their own suite, while being assured that the care needs of their loved one are being met.

† **56 Individual Living Suites within the Park and Prairie Neighborhoods**

Designed for individuals who need Special Care Home Services and want to remain as independent as possible. All suites have refrigerators, microwave, and individual shower.

† **24 Secure Suites in the Cottage at the Lake Neighborhood**

Designed for individuals, who have cognitive impairment, to enjoy a kitchen, dining room, living room and individual suites all in one secured area.

Care Services

Provided by Samaritan Place

INTRODUCTION TO THE CARE SERVICES TEAM:

Care Partners

The Care Partner provides each resident with daily nursing care in accordance with the residents' assessment, choices and care plan. Each Care Partner is assigned to a primary residence of 12-14 residents, working within a multidisciplinary team where the resident directs the daily schedule. While this care is provided under the leadership of a professional nurse, the Care Partner is the residents' closest advocate in the household. The Care Partner promotes the residents' psychosocial well-being through meaningful relationship building, and works with the household team to meet other social service needs of the resident and of the household, always providing support, friendship and kindness for each of the household members.

Licensed Practical Nurses

The LPN provides clinical leadership to the household and provides each resident with routine daily nursing care and other desired services in accordance with the resident's assessment, choices and care plan.

Nurse Practitioner

The Nurse Practitioner is an advanced practice nurse who is authorized to assess and treat most health conditions. The Nurse Practitioner prescribes medications and arranges consultation with specialist according to the resident's needs. The nurse practitioner will be available to each resident to support the medical care they receive from their designated family physician.

Care Services Director

The Care Services Director provides leadership to the organization ensuring the mission; vision and values of the organization are supported through the clinical services of the organization. The Care Services Director collaborates with other members of the management and care team in planning, organizing, directing, facilitating and evaluating the operations of all Samaritan Place to nurture a culture of resident responsive care.

Household Coordinator

The Household Coordinator serves the community of Samaritan Place by integrating experience, skills and knowledge from nursing theory in the provision of resident directed care, assessment of needs, clinical problem solving and resident and staff mentoring and education.

Each of these team members provides care and services to residents according to The Samaritan Way model of care. Residents are in charge of how each day unfolds and staff will take every opportunity to ask residents what they want. Care is provided in partnership with each resident and their families.

The Samaritan Way model of care is strengthened by a team of residents, families, care partners and LPNs who make day-to-day decisions together. All decisions about care and services are to be made with the resident's voice included.

All staff have received training in The Samaritan Way model of care to help build a home with residents, solve day-to-day problems and advocate for the residents rights and choices. Residents and their families are encouraged to approach any Care Service staff if they have a concern or question.

Life Enhancement

Life Enhancement includes all aspects of recreation services which enhance resident quality of life. The Life Enhancement Director is responsible for planning, organizing, implementing, assessing, and evaluation of the physical, social and emotional program needs of residents. S/he is also responsible for the management and coordination of volunteer services to enhance quality of programming at Samaritan Place while providing a valuable link to the community.

Benefits of the Life Enhancement Program

1. Physical Health and Health Maintenance

Involvement in the Life Enhancement Program can assist to:

- Reduce cardiovascular and respiratory risk
- Reduce the risk of physical complications
- Improve the general physical and perceptual motor functioning of the residents

2. Psychosocial Health

Involvement in Life Enhancement program can assist to:

- Reduce depression and anxiety
- Improve coping behaviour
- Reduce stress level
- Improve self-control
- Increase self-concept, self-esteem, and adjustment to disability
- Improve general psychosocial health
- Improve social skills, socialization, cooperation, and interpersonal interactions

3. Cognitive Functioning

Involvement in Life Enhancement Program can assist to:

- Increase or maintain general cognitive functioning
- Increase or maintain short and long term memory
- Decrease confusion and disorientation
- Increase or maintain communication and language skills

4. Personal and Life Satisfaction

Involvement in the Life Enhancement Program can assist to:

- Increase life and leisure satisfaction and perceived quality of life
- Increase social support
- Increase community integration, community satisfactions and community self-efficacy

The Life Enhancement Program offers therapeutic programs designed to meet the primary needs/choice of the Samaritan Place residents. Life Enhancement is grouped into five primary categories:

- Wellness
- Social Programs
- Life Long Learning Programs
- Emotional Programs
- Spiritual Programs

1. Wellness Programs

Programs that use movement, coordination, strength, balance and endurance

- Fitness
- Bowling, Bocce and other Physical Games

2. Social Programs:

Programs that promote interaction, conversations, verbal exchanges and a sense of belonging: A Connection!

- Excursions
- Games
- Celebrations
- Community Conversation
- Dining Experience

3. Life Long Learning Programs

Programs that encourage abstract thinking, problem solving, strategy, sequencing and organization

- Trivia
- Word games
- Board games
- Dice games
- Puzzles
- Special interest presentation
- Health promotion Education
- Travel Cinema and Storytelling

4. Emotional Programs

Programs that evoke feeling, promote a sense of well-being and meaning.

- Art and crafts
- Horticulture
- Helping hands
- Beauty clubs
- Music programs
- One to one programs
- Reminiscing
- Pet Visits
- Sensory programs

5. Spiritual Programs

Programs that evoke feelings and meaning that are religious or spiritual in nature

- Musical programs
- Chapel Service

MOVING IN GUIDE

We have detailed below information to help make the moving in day go smoothly. Samaritan Place will be your home and we encourage you to furnish the suite the way you want. The suite is designed for you to maintain your independence as long as possible. Most of the suites will contain a small fridge, microwave and a sink for snacks and light meals that you or a family or friend can prepare. Each suite has a large bathroom equipped with an individual shower.

Depending on the need for assistance, you may choose to bring a bed and some furnishings to make the suite as comfortable as possible. It is important that you consider the safety of others when you determine what furnishings to move to Samaritan Place. **Any electrical appliances must be inspected and approved by the maintenance department.** Keeping everyone safe is a priority at Samaritan Place. The care and service teams will work to ensure each suite meets the individual needs of the resident and is safe for you and the staff.

Below is a list designed to help you consider some items you will need or may like for the suite.

Things You Will Need

Bed (will be provided, depending on your care needs)
 Bed Side Table
 Bed Side Lamp (no halogen bulbs)
 Easy Chair(s)
 Bed Linen (minimum 2 sets)
 Pillow
 Towels
 Wash Cloths
 Tissues
 Clothes Hangers
 Laundry Basket
 Shower Chair
 Toiletries, (Low Fragrance and bar soaps must have soap dish with drainage holes).
 Non-skid footwear

Things You May Like

Small dining table and chairs
 Occasional Tables
 Book Shelf
 TV Stand (Wall mounting to be done by staff, \$50 charge)
 TV/DVD player
 Toaster/Coffee Pot with auto shut off
 Set of Dishes
 Kitchen Utensils
 Computer
 Pictures/Plants/Ornaments
 Paper Towel
 Clock

All suites have locks, and one drawer within each suite may also be kept locked. Please note that Care Staff will have a key to the suite to be used in an emergency.

Upon move in, the resident or responsible person shall complete and return the **Personal Belongings / Valuables form** provided in the move in package. If additional items are brought in or removed by the family from the resident's room during their stay at Samaritan Place, it is the resident or responsible person's responsibility to update this list.

Samaritan Place is not responsible for lost or stolen items. The resident is encouraged to obtain personal contents insurance for their belongings. Reasonable effort is made to protect the possessions of each resident, but Samaritan Place does not accept responsibility for damage or loss.

CLOTHING

Residents are encouraged to be up and dressed daily. Each person is requested to bring and maintain an adequate supply of suitable clothing and personal items. Purchase of clothing is a resident and/or family responsibility. **Clothing should be washable** and be of a no-iron fabric. Dry-cleaning costs are the responsibility of the resident.

Special consideration should be given when purchasing clothing for persons with physical disabilities. It should be a size larger for ease when dressing. For reasons of safety for the resident and staff, the resident and/or family may need to consider purchasing specially designed clothing.

We suggest that there is a supply of comfortable, loose-fitting outfits. Many community members enjoy “jogging outfits”. To assist with ease of dressing, it may be helpful to “adapt” some of the clothing. Please ask the staff for more information about clothing adaptation.

Good supportive footwear, such as running shoes, is required. Bedroom slippers are an individual choice.

Reasonable precautions will be taken with all clothing, however within the community, the risk of loss or damage does exist. **While not a requirement, marking the clothing reduces the risk considerably and is suggested.** The care team may be consulted and will suggest appropriate footwear.

The following is a list of personal items and clothing which should be considered.

Ladies	Men
Brush, comb	Brush, comb
Hairpins, rollers, ribbons (if used)	Electric Razor
Make up (if used)	Fragrance free after shave
Underwear and undergarments (x 7)	Undershirts/Underwear(x 7)
Socks and/or stockings (x7)	Socks (x 7)
Compression stocking (if used) (x 2)	Compression stocking (if used) (x 2)
Blouses, sweaters (x 7)	Shirts, sweaters (x7)
Slacks and/or Skirts (x 7)	Pants (x7)
Nightgowns/Pajamas (x 4)	Pajamas (x4)
Housecoat, dusters	Housecoat
Shoes, slippers	Shoes, slippers
Small first aid kit	Small first aid kit
Manicure kit (One small and One Large Clipper, Clipper, Nail file, Cuticle Sticks)	Manicure kit (One small and One Large Nail file, Cuticle Sticks)
Outer garments suitable to the season	Outer garments suitable to the season

Toiletries that are provided and included in the \$21 personal care charge:

- † Bathing supplies (shampoo and conditioner, body wash, bath conditioner)
- † Soap
- † Skin creams/lotions (non-prescription)
- † Toothbrushes and toothpaste
- † Denture cup and tablets
- † Mouthwash
- † Shavers
- † Deodorant
- † Combs

SCENTS/FRAGRANCES

An increasing number of individuals are reporting sensitivities to various scented products (perfumes/colognes, hairspray, deodorants, etc.). These scented products may trigger a number of reactions including respiratory distress, headaches, nausea and dizziness. In some individuals, even the smallest amount or the mildest of scents will trigger a reaction.

In response, Samaritan Place asks that when individual shopping occurs, please look for products that state “fragrance-free” or “scent-free” on the label. “A product that is “fragrance-free” is likely to be totally odorless. A product labeled “scent-free” could mean that a scent has been added to the chemicals already used to make it. Presently, the cosmetic industry uses the terms “fragrance-free” and “unscented” virtually without restriction. Please reference the label; if the word “fragrance” or “flavour” is in the list of ingredients, it is NOT “fragrance-free”.

Please ask visitors to be aware of the use of scented products at Samaritan Place as well.

Scents/fragrances are not limited to products; flowers can trigger the same type of reactions. Please consider refraining using highly scented flowers, particularly lilies, in arrangements being delivered to Samaritan Place.

We ask for everyone’s cooperation in the efforts to accommodate these sensitivities.

Administrative Services

MAIL

Mail is received at the Front Desk for the residents and delivered daily by the Samaritan Place staff or volunteers. Outgoing items may be brought to the Front Desk to be mailed. Postage for mail may also be purchased at the Front Desk.

Care Services

Provided by Others

MEDICAL SERVICES

For residents without a family doctor, there are physicians who regularly visit Samaritan Place and are willing to accept new patients. Residents wishing to continue with the services of their personal doctor are encouraged to do so.

Prior to moving in, the resident and his/her doctor should discuss the kinds of medical care that the resident desires. Residents' wishes will be noted on their health records. When residents first arrive, we request that they designate/appoint someone to be their health advocate who will discuss care and treatment decisions with their physician, if they are unable to do so independently.

PHARMACY SERVICES

Introduction to Pharmacy Services

WILLOW GROVE PHARMACY

"We care for you"

1 – 527 Nelson Road, Saskatoon, SK S7S 1P4

Telephone: 306-665-1000 Fax: 306-665-1011

Willow Grove Pharmacy is pleased to be the exclusive provider of pharmacy services for the residents of Samaritan Place. Our goal is to provide services that improve the health and well-being for all residents. This introduction will provide information on the pharmacy services offered by Willow Grove Pharmacy as well as gather information required for billing purposes.

Our commitment to resident safety and nursing and facility efficiency, led us to implement the first electronic administration record (eMAR) system in Saskatchewan. This system accomplishes the ultimate goals of improving compliance and resident safety. Our pharmacy services focus on providing medication in a convenient transportable pouch to individuals living in group home settings, supportive environments and Long Term Care (LTC) facilities. The system we use is designed to make dispensing medications safer and easier

for the staff, guardians, trustees, and, most importantly, the resident. We continually work with Samaritan Place and its staff to assist in delivering the medications in the safest possible manner. Our goal is to provide exceptional service that residents' and their families can trust.

Once residency is confirmed at Samaritan Place, we will obtain all current prescription information. As we are the exclusive provider of pharmacy services, we ask that you do not fill or stock up on any extra medications since medications supplied outside of our pharmacy cannot be used with our system.

In addition to providing medication in convenient pouches and all the regular retail pharmacy services you would expect, we offer a number of other services to the facility, staff and residents, some of which are:

- † 24 hour emergency on call service
- † Electronic Medication Administration Records (eMARs)
- † Regular medication delivery
- † Facility staff training for medication administration
- † Regular patient medication reviews
- † Product lines such as personal hygiene, over the counter (OTC) and natural health products
- † A wide range of home healthcare and medical devices at competitive prices. Product categories include: mobility, bathroom safety, supports and braces, resident aids and compression stockings. Certified fitters are available from the pharmacy for residents who require on site fitting.

Billing Information

In order to streamline billing for pharmacy services, we ask that a Willow Grove Pharmacy Pre-Authorized Payment Enrolment form be completed along with attaching a void cheque (credit card also an option). Statements will be mailed at regular intervals and funds will automatically be withdrawn from the resident's account at the end of each billing period for the previous month's medications and/or services.

If you have any pharmacy related questions regarding our services, this information or the billing procedure, please contact the pharmacy directly at (306) 665-1000.

Sincerely,

Willow Grove Pharmacy

"We care for you"

Spiritual Care Services

Spiritual Care tends to those aspects of our being which are often seen as intangible, invisible and below the surface – and yet make us who we are. Life stories, faith commitment, values, traditions, inner resources and experiences – this is the landscape of Spiritual Care. Spiritual Care includes, but is by no means confined to religious expression. We support and care for all people.

At Samaritan Place, we believe in the value of holistic care. As we care for residents and one another, we pay attention to the importance of feelings, fears, hopes and insights. We respond to the needs of the body, mind, spirit and culture.

As a Catholic health care facility, it is in our mission to “further the healing ministry of Jesus Christ.” This healing ministry includes compassionate listening, gentle presence and walking together on life’s journey. It includes Spiritual Care.

Spiritual care supports residents as they access resources that help them to live out their faith, whatever religious form that may take. Roman Catholic sacraments are available through regular weekly clergy presence, including Mass and the Sacrament of the Sick. Other forms of Christian worship are also celebrated regularly. Spiritual care reflects the needs of residents who call Samaritan Place home, and as such it is flexible and open to support residents of any faith tradition as needs arise.

As in all aspects of life at Samaritan Place, we follow the Samaritan Way in our practice of Spiritual Care:

- **STOP** – take time to listen, pay attention to spirituality.
- **SEE** – what is happening in the heart? What kind of feelings are being expressed? Who is the whole person, including past and present and future?
- **SHOW COMPASSION** – for spiritual care, this often means active listening and empathetic presence, perhaps prayer.
- **CONTINUE TO CARE** – what else might be left unsaid? Continue to see the whole person and to nourish the relationship that grows when we share on a spiritual level.

Spiritual Care & Mission

Other Services

SPA

The services of a hairdresser are available throughout the week for both men and women. If a resident wishes to make an appointment, please to one of the care partners, the LPNs, or sign up on the page provided by the Salon.

Residents/families may speak directly to the hairdresser to make arrangements for standing appointments or individual needs. The contact information is provided by the Salon.

THE PUB

The pub provides a setting where the resident, family members and friends may gather for socializing.

LIBRARY SERVICES

Residents are welcome to use the Resident Library located in resident hallways, or on the Public Library cart that circulates throughout our home. Large print book are available on this cart from the Public Library. Please contact the Life Enhancement Staff to arrange for this service or for special requests.

NEWSPAPER DELIVERY

A Star Phoenix subscription can be ordered and delivered to the Front Desk (resident/family responsibility) and will arrive sometime between 5-6 am. Residents and companions are welcome to pick up the paper at the front desk, or wait until Samaritan Place Staff or volunteers bring it to your room after 8 a.m.

Resident Support Groups

NEIGHBORHOOD & COTTAGE COUNCILS

Samaritan Place has created Neighborhood and Cottage Councils in which all residents and their family members are invited to attend. Council meetings are held on a monthly basis and serve as a communication link between the residents, family members, staff and administration of the home.

INTERDISCIPLINARY TEAM

An opportunity will exist to meet with the interdisciplinary team to discuss the resident care plan. The meeting may include several or all of the following professionals:

Care Services Director	Physician
Licensed Practical Nurse	Care Partner
Spiritual Care Director	Nurse Practitioner
Life Enhancement Director	

Quality of Life conferences for new residents are held within 3 months following move-in and annually thereafter for each resident. Additional conferences may be held at the request of the family or care team to discuss changes in care needs or any issues of concern to the specific resident/family or care team.

VOLUNTEERS

Samaritan Place is fortunate to have a committed core of volunteers who give many hours of their time assisting with our recreational activities. Volunteers also assist with 1:1 visits especially with those residents who have minimal or no contact with family and friends. The volunteers provide companionship, friendship and help reduce loneliness in our residents. We recognize volunteer contributions with sincere appreciation.

If you are interested in becoming a volunteer, please contact the Life Enhancement Director, Tammy Reihl, via e-mail (treihl@samaritanplace.ca) or by calling (306) 986-1462.

CORPORATE, COMMUNITY AND INDIVIDUAL SUPPORT

With generous donations, Samaritan Place hopes to provide programs and specialized equipment not funded by the Ministry of Health. These improvements will enrich the quality of life for the residents. Samaritan Place is a not-for-profit organization. Donations are tax deductible and tax receipts are available upon request at the Front Desk.

Resident Rights & Responsibilities

Samaritan Place recognizes and respects that residents have rights as well as obligations to fellow residents and the employees of the facility. We will uphold the rights of the resident:

- † To be informed, in advance, of any changes to charges and terms of payment.
- † To participate actively in the assessment and care planning process; including participation in interdisciplinary team conferences, and to make personal choices within the parameters of the services available.
- † To safe, adequate and timely care from personnel that are qualified to render the services required to meet the resident's care needs at the time of admission and thereafter.
- † To give or refuse consent to the extent permitted by law and to be informed of the consequences of such action.
- † To be treated with consideration and respect with full recognition of dignity, individuality and privacy.
- † To be free from any form of abuse, neglect or exploitation while residing in a special-care home.
- † To be protected from injury or harm from any source to the extent that such injury or harm can be reasonably anticipated.
- † To have all personal information treated confidentially.

PRIVACY AND CONFIDENTIALITY

Samaritan Place values residents' privacy. Employees are not permitted to enter a resident's suite without knocking and being acknowledged. Entering a resident's suite, other than for care or cleaning of the suite, without the resident's consent or presence is not permitted.

To protect residents' privacy, information that is contained in the personal and financial records will remain confidential. However, residents have the right to access and review their files should the need arise.

CHOICES

To foster individuality and independence, residents have the opportunity to make decisions about their care and daily program choices. Residents shall be involved in their care conference in order to make informed choices based on their capacities, interests, and needs.

SMOKING

At Samaritan Place, there is no smoking permitted indoors. Residents are only permitted to smoke in the designated smoking shack, located in the courtyard off Tiger Lily Café.

ALCOHOL

Alcoholic beverages are allowed. Alcohol is permitted in individual suites; however, in certain circumstances residents may be required to keep the alcohol at the Nursing Station and it will be obtained upon request.

VACATION AND SOCIAL OUTINGS

When a resident will be absent, the nursing staff must be notified in advance so that medications can be prepared. In addition, there is an *“I’m Going Out”* Register at the Front Desk for residents to sign each time they leave and return to Samaritan Place.

Visiting Hours & Pet Visitations

Visiting is welcomed any time of the day or night at Samaritan Place. Family and friends are invited and encouraged to visit the residents and to participate in the Life Enhancement programs. Children who are accompanied by an adult are always welcome.

The building is locked in the evening. A security system is in place at the front door and all visitors must announce themselves by notifying the nursing staff.

Visitors are encouraged to bring their pets when dropping by. However, some rules apply when pets are visiting. These include:

- † The pet is well behaved and healthy
- † The pet has its own dish for water/food if needed
- † The pet has up-to-date vaccinations
- † The pet is on a leash
- † The pet is accompanied by an adult

Notes

A large green horizontal bar is positioned at the top of the notes section. Below it, the page is filled with numerous horizontal green lines, providing a space for handwritten notes.

CONTACT INFO:

Samaritan Place 

375 Cornish Road
Saskatoon, SK S7T 0P3
306-986-1460
reception@samaritanplace.ca
www.samaritanplace.ca



**Emmanuel
Care**

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